

Multiple System Atrophy Trust – Summer Social Volunteer

Our Summer Social at Sarah's Wood is an annual fundraising event. Members of our MSA community come together to build connections and remember loved ones lost to MSA. There is an Afternoon Tea, a walk around Sarah's Wood to see the Path to a Cure, and childrens' activities. It's an accessible and enjoyable day for people of all ages.

What the role involves

Summer Social Volunteers work alongside MSA Trust staff to welcome guests, serve afternoon tea and make a special day for our members.

On the day, you might be asked to

- Meet and greet visitors, give them directions
- Help to serve Afternoon Tea
- Wash up and keep the tea area tidy and welcoming
- Help with fundraising merchandise sales, including handling cash payments
- Follow directions from and assist MSA Trust Staff to make sure the event runs smoothly
- Act as an Ambassador for the MSA Trust throughout the day

If you don't feel able to do some of these tasks, you can talk to the volunteer manager or volunteer officer. They can discuss options with you.

What skills are needed?

- Being friendly and approachable
- A positive, can-do attitude
- Willing and able to take on different tasks
- Able to follow instructions from staff ask them for help if needed
- Understanding that this can be an emotional day for guests who are visiting in memory of loved ones

The role will mostly be indoors, but you might spend some time outside welcoming or directing guests. You will need to wear practical, comfortable clothing.

What you can expect from us

- A named volunteer manager to support you before and after the event
- Staff support on the day, to explain what's needed and answer your questions
- Being part of a friendly team
- Training to make sure you feel confident and safe before and on the day
- A chance to visit Sarah's Wood and view the Path of Remembrance
- Refreshments provided on the day
- Help with pre-agreed travel expenses
- Experience in supporting people affected by MSA
- Ongoing communications, including news about volunteering opportunities,



volunteer newsletters and free MSA News magazine

What we ask of you

- Respond to communications before and after the event
- Arrive on time on the day
- Wear appropriate clothing and footwear
- Follow the directions of staff
- Act as a positive ambassador for the MSA Trust
- Treat all guests with warmth and kindness

If you have any questions about this role, please email volunteer@msatrust.org.uk