

Ambassador Volunteer

The MSA Trust is a small charity, but we want to reach out to all parts of our community and raise awareness of MSA and the work we do.

Our Volunteer Ambassadors are located across the UK and Ireland. They help us to raise awareness of MSA and connect with supporters of the charity. This is a very flexible role. Volunteers give their time when they can, in their local area. The Trust might approach Ambassadors with a request for help, or Ambassadors may come up with their own ways of raising awareness.

What the role involves

This volunteer role gives you the chance to be actively involved in our work to raise awareness of MSA, and to connect with supporters and the MSA community. There is no minimum time commitment. The role is flexible and depends on the opportunities that come up in your location.

The Trust will contact you with information on opportunities that you can get involved in. You can also find your own ways to raise awareness or support our work, perhaps by giving a talk to a group you are involved with.

Opportunities might include:

- Helping with local fundraising events in your area, such as a bucket collection.
- Delivering leaflets to local hospitals or community groups.
- Contacting local organisations such as rotary clubs, faith groups, The WI etc. and providing them with information about MSA and the work of the Trust.
- Giving a talk about MSA and the work of the MSA Trust to community groups and potential donors.
- Attending a cheque presentation by a group that has raised funds for the Trust.
- Sharing your personal experience of MSA in a talk to fundraisers.
- Raising awareness of MSA and the trust in local media.
- Raising awareness of the Trust's support services.
- Having your photo taken as part of your role.
- Identifying opportunities for raising awareness through talks or local events.

This isn't an exhaustive list. We're always interested to hear your ideas for raising awareness, and we can support you with information and guidance.

What skills are needed?

- Able to respond promptly to communications from your role manager at the Trust.
- Reliability and dependability, committed to completing any opportunities you agree to take on.
- Friendly and approachable, able to talk to people from all backgrounds.
- Confident speaking in public and presenting to a group of people (if you would like to).
- Comfortable sharing your own experience of MSA (if you would like to).

- Able to travel in your local area, by car or public transport.
- Able to travel in a wider area to take on an opportunity (if you would like to).
- Able to talk with confidence about MSA and the work of the Trust (we can help you with this).

What you can expect from us

- A named role manager to support you.
- Induction and training to make sure you feel confident in your role.
- Additional training, depending on the activities you get involved in.
- All the materials and information you need to carry out your role (e.g. leaflets, presentation slides).
- Regular communication about opportunities in your area.
- Pre-agreed travel expenses.
- Being a valued member of our volunteer team.
- A chance to build confidence and skills.
- The opportunity to meet new people and improve awareness of MSA.
- Ongoing communications, including news about volunteering opportunities, volunteer newsletters and a free MSA News magazine.

What we ask of you

- To respond promptly to communications from your role manager or the volunteer officer.
- To represent the MSA Trust in a professional and friendly way.
- To agree with your role manager or the volunteer officer before taking on your own activities.
- To use approved materials and guidelines provided by the Trust, and not write your own presentation or information materials.
- To let staff know as soon as possible if you can't make an agreed commitment.
- To give feedback to your role manager on any opportunities you take on, so that we can keep improving.
- To let your role manager or the volunteer officer know if you have any worries or concerns, or if you need more support from us.

If you have any questions about this role, please email volunteer@msatrust.org.uk