



Factsheet

MSA Trust – Health Care Specialist Service

This flyer provides an overview of the support provided by the MSA Trust's Health Care Specialists. The MSA Trust has six Health Care Specialists who cover the United Kingdom and Republic of Ireland. Please note our MSA Health Care Specialists are unable to offer home visits.

You can find the person for your area here - <https://www.msatrust.org.uk/support-for-you/hcps/>

Information and Support Service

Our MSA Health Care Specialists provide a telephone and email support service. They offer information about MSA, from living with the illness to symptom management. They can also help explain what further support you may need and where to find it. Our Health Care Specialists are not part of the NHS system so cannot manage the treatment of someone with MSA. However, they are willing to speak with health and care professionals who treat people with MSA.

Our Health Care Specialist Service operates from Monday to Thursday between 9.00am – 5.00pm and Friday between 9.00am and 4.00pm or if you prefer you can email them. There is an answerphone if they are out of the office, so please leave a message. We aim to return calls within 48 hours or by the next working day if you call over the weekend; and most are responded to within a few hours of your call.

If you need urgent support outside of these hours you should contact your GP, the out of hours GP service or call 999.

Contact your MSA Health Care Specialist by telephone or email:

Katie Rigg: 01434 381 932 | Samantha Pavey: 0203 371 0003

Jill Lyons: 01934 316 119 | Emma Saunders: 0330 221 1030

Demelza Stuart: 02890 791641 | Debra Vincent-Scott: 0333 006 7211

Email: support@msatrust.org.uk

We also have Social Welfare Specialists who are available to offer information and support to members on issues such as benefits (including Continuing Healthcare), social care and grants.

Sam Fitzgerald: 0203 404 6673 | support@msatrust.org.uk

Louise Hardy: 0203 404 5677 | support@msatrust.org.uk

MSA Support Group Attendance

The Health Care Specialists attend some MSA Support Group meetings located throughout the UK and Ireland. They often give short talks or presentations and will answer questions and concerns. For more information about MSA Support Groups please contact the MSA Trust (details below) or visit the website at:

<http://www.msatrust.org.uk/support-for-you/local-support/>.

Other MSA Health Care Specialist Services

- Attending specialist MSA clinics around the country
- Providing education sessions to multi-disciplinary team members who are supporting someone living with MSA
- Producing information leaflets for the MSA Trust
- Writing articles for MSA News
- Liaising with Parkinson's Nurse Specialists and other health and care professionals.



Multiple System Atrophy Trust

Information, support, education and research

To register with the Trust free of charge please visit our website, telephone, email or write to us at:

www.msatrust.org.uk/support-for-you/join-us/

0333 323 4591 | support@msatrust.org.uk

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